

# Glossary

## Point of supply

- The junction point between Powercor's electricity cables and the customer's electricity cables. The point of supply will normally be at an underground service pit installed on the boundary of the property, or where an overhead service attaches to a dwelling.

## Single dwelling

- A residential building or house occupied by a single tenant or family, and having a single electricity account.

## Multiple occupancy dwelling

- A residential building or house that has been specifically designed to accommodate more than one tenant, with multiple electricity accounts.

## Subdivided land

- Land that has been divided into two or more parts, where parts can be disposed of separately.

## Registered Electrical Contractor

- An electrician who contracts services to clients. Registered Electrical Contractors must hold an Electrician's Licence and be registered with Energy Safe Victoria.

## Certificate of Electrical Safety

- A form endorsed by Energy Safe Victoria, issued to ensure all electrical work has been undertaken by a qualified person and conforms to all electrical wiring standards.

## Cabling

- The way power is extended from an underground service pit to a dwelling, including the installation of electrical wires, conduits and all trenching requirements.

## Statement of Compliance

- Affirms compliance to permit conditions that may have been imposed on the subdivision prior to registration at the Land Titles Office.



**As your electricity distributor, Powercor owns and operates the largest electricity distribution network in Victoria.**

We deliver to you the power you buy from your electricity retailer. Your electricity retailer sends you your power bill and they pay us for distributing your power. We do not sell you electricity.

Our role is to develop and maintain the poles, wires and other equipment on the electricity network. We also install service cable for certain urban and rural properties when requested to do so.

This guide outlines the necessary steps you need to undertake with Powercor for the planning and installation of your service cable, and includes useful tips on working with your Registered Electrical Contractor.

*This information is intended for properties in urban or built-up areas.*

# Contacting Powercor

General Enquiries (24 hours) 13 22 06

Telephone Interpreter 13 14 50

Internet [www.powercor.com.au](http://www.powercor.com.au)

## Powercor Offices

### Ardeer

740 – 742 Ballarat Road  
Facsimile (03) 8363 8201  
Locked Bag 6  
Sunshine 3020

### Bendigo

601 Napier Street  
Epsom  
Facsimile (03) 5440 5795  
Private Bag 8004  
Bendigo 3550

### Mildura

148 Eleventh Street  
Facsimile (03) 5022 5991  
PO Box 544  
Mildura 3502

### Warrnambool

7 Strong Street  
Forward all correspondence  
to Ballarat Office

### Ballarat

Gate 1 – 990 Norman Street  
Wendouree  
Facsimile (03) 5331 9139  
PO Box 572  
Ballarat 3353

### Geelong

72 Roseneath Street  
North Geelong  
Facsimile (03) 5240 7751  
PO Box 185  
Geelong 3220

### Shepparton

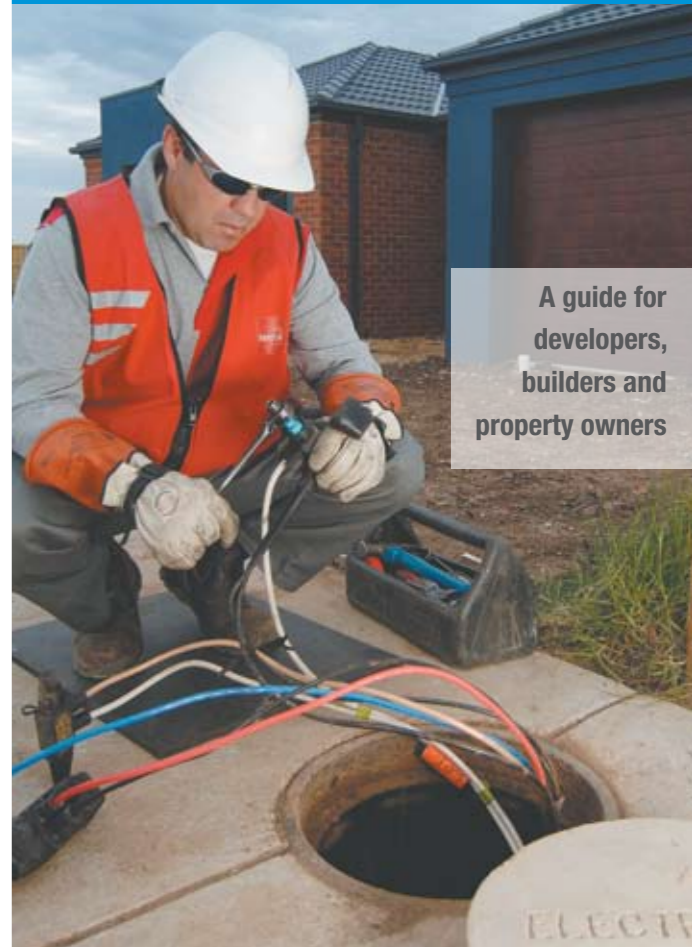
8 Wheeler Street  
Facsimile (03) 5820 2695  
PO Box 6141  
Shepparton 3632

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## Urban Residential Properties

# Installing Service Cable to your Property



**A guide for developers, builders and property owners**



## Are you building in a residential estate with underground power?

Your land developer will have made arrangements with Powercor for an electricity supply to be made available at an underground service pit, located near your property. The underground service pit is the electricity point of supply to your property boundary.

If your work is to be undertaken at a single dwelling, speak to your Registered Electrical Contractor or builder about your supply arrangements.

### A guide for developers, builders and property owners

You will need to discuss your electrical supply needs with both your Registered Electrical Contractor and builder at least three months before you require electricity.

Early planning will ensure your builder has the power connected for construction purposes and will minimise potential site disruption.

### Do you need an underground supply?

Powercor must complete all servicing works outside of your property boundary – to the point of supply. You will need to apply to Powercor for a quotation and arrangements. Decorative or paved driveways and footpaths may affect your quotation, and will require prior arrangements with Powercor.

Cabling within your property boundary is the responsibility of the owner/developer and must be carried out by a Registered Electrical Contractor.

### Do you need an overhead supply?

Where available, connections from overhead service lines offer a lower cost outcome and ease of installation. Prior to applying to Powercor for service cable installation, you must:

- Ensure that an overhead service will be available to your property
- Check your council permits for any restrictions on installing overhead servicing
- Ensure that an overhead service will conform to access and clearance requirements including height, length and limits of intrusion to neighbouring properties
- Ensure that an overhead service will meet clearance requirements that apply to trees in the road reserve, neighbours' trees and trees on your property.

Discuss these servicing requirements on site with your Registered Electrical Contractor so that you can assess all requirements before applying to Powercor.



## Are you creating multiple occupancies or subdividing land?

If you are creating more than one dwelling on your property, Powercor will require your application to include site and electrical installation plans to determine what additional conditions may need to be met by you.

We will assess your application and advise the work required, including the installation of a point of supply. Our assessment will detail the costs involved for us to supply your development.

You must meet all the conditions of the planning permit relating to the power supply arrangements before Powercor can issue a Statement of Compliance and begin work.



## Applying to Powercor

1. Talk to your Registered Electrical Contractor first, so when you contact Powercor we can better understand your exact needs
2. Contact Powercor on 13 22 06 to obtain an "Urban Residential Properties" application form, or download the form at [www.powercor.com.au](http://www.powercor.com.au)
3. Mail or fax the form with your site plans to your nearest Powercor office – this brochure includes our contact details.

Please ensure the application form is fully and accurately completed and you have provided plans with your application. We will assess your requirements and send you a quotation within four weeks of receiving your application.

### Connecting power

Once all necessary steps have been taken, your Registered Electrical Contractor will make your property ready for supply and obtain a Certificate of Electrical Safety. Your Registered Electrical Contractor will apply to your chosen electricity retailer for the installation of metering and the power to be turned on.

Your electricity retailer will apply standard new connection charges in the first bill of each new account.

## Your checklist ✓

- Begin your planning at least three months before you require electricity
- Determine your electrical needs with your Registered Electrical Contractor and builder
- Check with your builder to ensure a builder's supply will be accessible when required
- Determine if your property requires an underground service, is a multiple occupancy dwelling or a subdivision in preparation for your application to Powercor
- Submit your Urban Residential Properties application form to Powercor with a copy of your site and electrical installation plans
- To ensure prompt cable installation:
  - Ensure safe site access for Powercor
  - Delay your paving until after underground cabling is installed
  - Make timely payment of Powercor's invoice.

Once you have formally accepted our quote, cabling to the agreed point of supply will usually be completed within 4-6 weeks.

- Organise an account with your electricity retailer
- Arrange for an Electrical Safety Certificate, metering and the final connection to your property through your Registered Electrical Contractor.